



Field Support Technician

Salary Answers

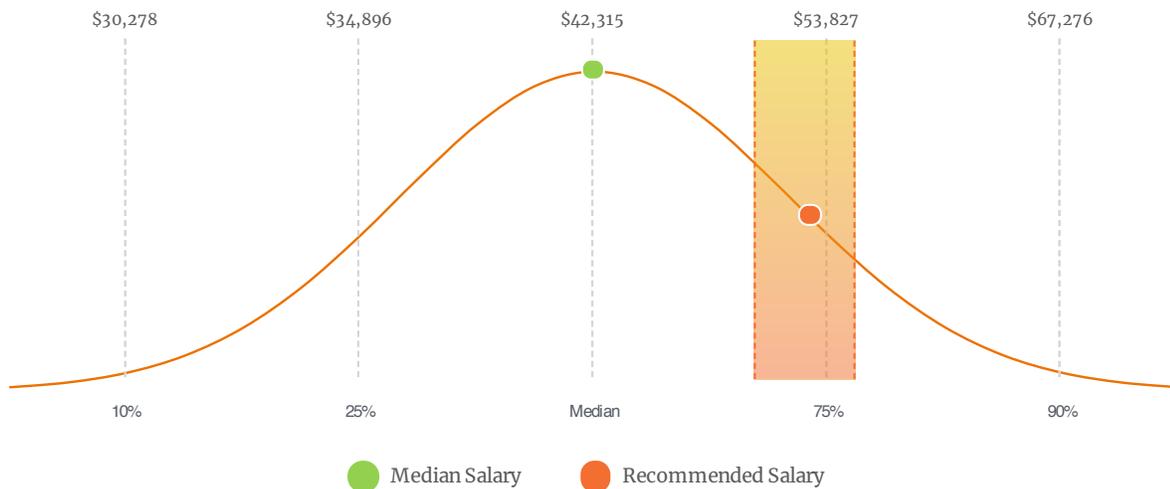
Report Parameters:

Metro Area:	Charlotte-Concord-Gastonia, NC-SC	Education:	Associate's Degree (or other 2-year degree)
Experience:	4 - 6 years	Number of Employees:	50 - 99
Annual Revenue Range:	\$50M - \$200M	Industry:	Fluid Power Pump and Motor Manufacturing

Key Insights

<p>Recommended Salary</p> <p>↓ \$52,914</p> <p>8.1% lower than the national recommended base salary of \$57,592</p>	<p>Current Supply</p> <p>Significant Shortage Significant Surplus</p>	<p>Salary Forecast</p> <p>↑ \$53,360</p> <p>Expected to increase \$446 by Q4 2023 (0.8%)</p>	<p>Median Salary</p> <p>↓ \$42,315</p> <p>8.2% lower than the national median salary of \$46,117</p>
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Field Support Technician Recommended Salary



Source: LaborIQ proprietary ATILA® Technology

Recommended Salary Range: \$50,268 - \$55,560

The median salary for the "Field Support Technician" job title in Charlotte-Concord-Gastonia, NC-SC is \$42,315. Based on the criteria selected with 4 - 6 years experience and Associate's Degree (or other 2-year degree), the recommended salary is between \$50,268 and \$55,560.

Talent availability for the "Field Support Technician" job title, matching your criteria in Charlotte-Concord-Gastonia, NC-SC is in significant short supply. Consider boomerang employees or recruiting from other metro areas to fill vacancies in this role. Non-traditional benefits may help attract talent, if your budget is below the recommended salary range.

Why It Matters

The median salary for the "Field Support Technician" job title has remained steady at 0.6% compared with the same time last year. Based on the criteria selected, you can expect to pay 25.0% more than the current median salary. Expect salaries to remain steady through the next four quarters.

It is currently a job candidate's market and will remain that way even as talent supply will remain steady through the next 4 quarters.

Skills & Job Responsibilities

Job Responsibilities

Answer user inquiries regarding computer software or hardware operation to resolve problems.

Reassemble machines after making repairs or replacing parts.

Converse with customers to determine details of equipment problems.

Disassemble machines to examine parts, such as wires, gears, or bearings for wear or defects, using hand or power tools and measuring devices.

Advise customers concerning equipment operation, maintenance, or programming.

Repair, adjust, or replace electrical or mechanical components or parts, using hand tools, power tools, or soldering or welding equipment.

Align, adjust, or calibrate equipment according to specifications.

Read technical manuals, confer with users, or conduct computer diagnostics to investigate and resolve problems or to provide technical assistance and support.

Travel to customers' stores or offices to service machines or to provide emergency repair service.

Maintain parts inventories and order any additional parts needed for repairs.

Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software.

Reinstall software programs or adjust settings on existing software to fix machine malfunctions.

Operate machines to test functioning of parts or mechanisms.

Clean, oil, or adjust mechanical parts to maintain machines' operating efficiency and to prevent breakdowns.

Hard Skills

Excel

Service Level

Technical Support

Technical Assistance

Recruiting

Job Requisition

Operating Systems

Software Systems

Computer Systems

Desktop Support

Installation

CompTIA A+

ASPX

React

Proprietary Software

Soft Skills

Active Listening

Speaking

Reading Comprehension

Complex Problem Solving

Critical Thinking

Writing

Repairing

Troubleshooting

Judgment and Decision Making

Equipment Selection

Equipment Maintenance

Quality Control Analysis

Time Management

Active Learning

Operation Monitoring